

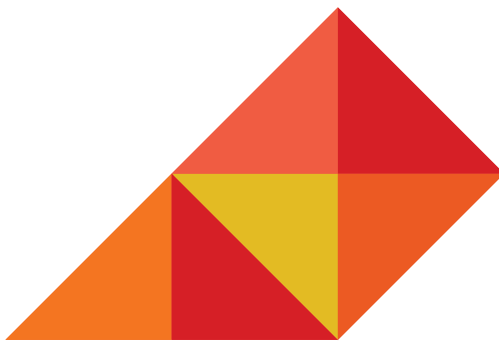
Life Science Leader

Connect. Collaborate. Contribute.

MAY 2016

2016

CRO LEADERSHIP AWARDS



CRO LEADERSHIP AWARDS 2016

Life Science Leader's readership of pharmaceutical and biopharmaceutical executives have told us about their struggles in efficiently vetting potential CRO partners. In response to this input, *Life Science Leader* developed the CRO Leadership Awards.

Based on research from Industry Standard Research's Contract Research Organization Quality Benchmarking annual online survey, 65 contract research organizations were evaluated on 27 different performance metrics. Research participants were recruited from biopharmaceutical companies of all sizes and were screened for decision-making influence and authority when it comes to working with contract research organizations. Respondents only evaluate companies with which they have worked on an outsourced project within the past 18 months. This level of qualification ensures that quality ratings come from actual involvement with a business and that companies identified as leaders are backed by experiential data. CROs have an opportunity to win these awards in up to three groups of outsourcing respondents – Big Pharma, Small Pharma, and Overall (combined Big and Small Pharma).

WHAT ARE THE AWARDS?

ISR survey participants were asked to provide an expectation rating for each CRO they have worked with in the past 18 months. Points were then totaled for a combined score for each attribute, and a composite score for each core category was determined. Winning CROs were determined when comparing their overall score vs. the competitive set.

To learn more about ISR's industry reports or customized research or to be included in future CRO Quality Benchmarking annual surveys, visit isrreports.com or contact ISR at (919) 301-0106.

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reports

CRO CRO CRO

LEADERSHIP AWARDS 2016 CAPABILITIES LEADERSHIP AWARDS 2016 COMPATIBILITY LEADERSHIP AWARDS 2016 EXPERTISE

2016 CRO LEADERSHIP AWARDS WINNERS

CAPABILITIES

TOP PERFORMERS

OVERALL

CHDR
CRS Clinical Research Services
 Andernach GmbH
 Vince & Associates Clinical Research
 BIOTRIAL

BIG PHARMA

CRS Clinical Research Services
 Andernach GmbH
 Eurofins

EXCEEDED CUSTOMER EXPECTATIONS

SMALL PHARMA

Eurotrials
CRS Clinical Research Services
 Andernach GmbH
 Eurofins
 Novotech
 Vince & Associates Clinical Research
 DaVita Clinical Research
 Pharm-Olam International
 Duke Clinical Research Institute
 Quintiles
 Chiltern
 Lambda Therapeutic Research
 Celerion
 BioClinica

COMPATIBILITY

TOP PERFORMERS

BIG PHARMA

SGS Life Science Services
CRS Clinical Research Services
 Andernach GmbH

EXCEEDED CUSTOMER EXPECTATIONS

OVERALL

SGS Life Science Services
CRS Clinical Research Services
 Andernach GmbH
 Tata
 Vince & Associates Clinical Research
 Eurofins
 Worldwide Clinical Trials
 Chiltern
 CHDR
 Medpace
 SynteractHCR
 Quotient Clinical
 QPS Holdings
 Lambda Therapeutic Research
 PPD
 Covance
 DaVita Clinical Research
 Rho
 INC Research
 Inamed
 Novotech

SMALL PHARMA

Eurofins
 Chiltern
 Lambda Therapeutic Research
 Vince & Associates Clinical Research
 Rho
 Eurotrials
 Medpace
 QPS Holdings
 Novotech
CRS Clinical Research Services
 Andernach GmbH
 TKL Research
 Worldwide Clinical Trials
 DaVita Clinical Research

EXPERTISE

EXCEEDED CUSTOMER EXPECTATIONS

OVERALL

US Oncology
CRS Clinical Research Services
 Andernach GmbH
 SGS Life Science Services
 Eurofins
 Vince & Associates Clinical Research
 Worldwide Clinical Trials
 Quotient Clinical
 Pharm-Olam International
 Eurotrials
 PPD
 Covance
 Quintiles
 DaVita Clinical Research
 Algorithm Pharma
 QPS Holdings
 Tata
 Medpace
 Inamed
 Chiltern
 Duke Clinical Research Institute
 WCCT Global
 PRA
 Lambda Therapeutic Research
 NAMSA
 INC Research
 Celerion
 PAREXEL

BIG PHARMA

CRS Clinical Research Services
 Andernach GmbH
 Worldwide Clinical Trials
 Eurofins
 WCCT Global
 PRA
 PPD
 Covance
 QPS Holdings
 INC Research
 Quintiles
 Celerion
 Premier Research
 DaVita Clinical Research
 Tata
 SynteractHCR
 NAMSA
 Eurotrials

SMALL PHARMA

Duke Clinical Research Institute
 Pharm-Olam International
 Eurotrials
 Eurofins
CRS Clinical Research Services
 Andernach GmbH
 Lambda Therapeutic Research
 Medpace
 Chiltern
 DaVita Clinical Research
 Algorithm Pharma
 Quintiles
 SGS Life Science Services
 Vince & Associates Clinical Research
 PAREXEL
 Covance
 Novotech
 TKL Research
 PPD
 Worldwide Clinical Trials
 BioClinica
 QPS Holdings

CRO CRO

LEADERSHIP AWARDS 2016
QUALITY

LEADERSHIP AWARDS 2016
RELIABILITY



CRO LEADERSHIP AWARDS

QUALITY

EXCEEDED CUSTOMER EXPECTATIONS

OVERALL

CRS Clinical Research Services
Andernach GmbH
Worldwide Clinical Trials
Eurofins
DaVita Clinical Research
Medpace
Covance
Tata
Novotech
Inamed
US Oncology
Quotient Clinical
Vince & Associates Clinical Research
Rho
PPD
Pharm-Olam International
Lambda Therapeutic Research
QPS Holdings
Quintiles
Chiltern
INC Research
WCCT Global
Eurotrials

BIG PHARMA

CRS Clinical Research Services
Andernach GmbH
Eurofins
PPD
Covance
SynteractHCR
Tata
PRA
INC Research
DaVita Clinical Research
QPS Holdings
Medpace
Quintiles
Premier Research
Rho
inVentiv Health

RELIABILITY

TOP PERFORMERS

OVERALL

BIOTRIAL
CRS Clinical Research Services
Andernach GmbH

BIG PHARMA

CRS Clinical Research Services
Andernach GmbH
Worldwide Clinical Trials
WCCT Global

EXCEEDED CUSTOMER EXPECTATIONS

SMALL PHARMA

Eurofins
Novotech
Medpace
Chiltern
Pharm-Olam International
SGS Life Science Services
Lambda Therapeutic Research
Algorithme Pharma
Rho
CRS Clinical Research Services
Andernach GmbH
DaVita Clinical Research

INDIVIDUAL ATTRIBUTE AWARDS

DATA QUALITY

EXCEEDED CUSTOMER EXPECTATIONS

Eurofins
Worldwide Clinical Trials
CRS Clinical Research Services
Andernach GmbH
DaVita Clinical Research
PPD
Duke Clinical Research Institute
Covance
Inamed
Eurotrials
WCCT Global
US Oncology
Quintiles
Vince & Associates Clinical Research
ProTrials
Medpace
Celerion
Quotient Clinical
Chiltern
Lambda Therapeutic Research
INC Research
PRA

MEETING OVERALL PROJECT TIMELINES

TOP PERFORMERS

BIOTRIAL
CRS Clinical Research Services
Andernach GmbH

OFFERED INNOVATIVE SOLUTIONS

TOP PERFORMERS

Vince & Associates Clinical Research
CRS Clinical Research Services
Andernach GmbH
CHDR
Quotient Clinical

OPERATIONAL EXCELLENCE

TOP PERFORMERS

CRS Clinical Research Services
Andernach GmbH
CHDR

RESPONSIVENESS

EXCEEDED CUSTOMER EXPECTATIONS

Worldwide Clinical Trials
SGS Life Science Services
CRS Clinical Research Services
Andernach GmbH
Vince & Associates Clinical Research
Medpace
QPS
Eurofins
Quotient Clinical
Tata
Chiltern
PPD
Lambda Therapeutic Research
Rho
SynteractHCR
Covance
INC Research
US Oncology

TECHNOLOGY FOR REAL-TIME ACCESS TO DATA

EXCEEDED CUSTOMER EXPECTATIONS

Eurofins
CRS Clinical Research Services
Andernach GmbH
Bioskin
Eurotrials
Accelovance
Inamed
Quintiles
US Oncology
PPD
Covance
SGS Life Science Services
Tata
SynteractHCR
Quotient Clinical
Worldwide Clinical Trials
NAMSA
PAREXEL
Pharm-Olam International
Duke Clinical Research Institute



CATEGORIES WON 
CRS Clinical Research Services
 Andernach GmbH

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 David Surjo
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 Key locations: Mannheim, Mönchengladbach,
 Kiel, Lübeck, Berlin, Wuppertal; Germany

DRUG LIFE CYCLE STAGES:

Research & Development: Clinical (Phase 1, Phase 2, Phase 3)

MAIN SERVICE AREAS:

Full Service in Clinical Trials

SERVICES & CAPABILITIES: complete range of high-quality clinical trials from First in Human to Proof of Concept as well as Early in Patient trials.

THERAPEUTIC AREAS: besides classic human pharmacology trials (including First in Human, PK/PD, Safety/Tolerability, DDI, FDI, QT/thorough QTc trials according to the updated ICH E14 guideline), special focus on the following therapeutic areas: respiratory, cardiovascular, dermatology, renal and hepatic impairment, gynecology, neurology, immunology/vaccines.

INDIVIDUAL ATTRIBUTE AWARDS: data quality, meeting overall project timelines, offered innovative solutions, operational excellence, responsiveness, technology for real-time access to data

TORBEN THOMSEN

Partner, President & CEO



"I am very proud that our efforts to achieve highest client satisfaction are recognized by these awards. This appreciation is based on our experience and know-how built up over four decades in clinical research. To be leading in all core categories confirms our continuous strive for excellence. The outstanding quality and reliability is reflected by the high number of satisfied clients who repeatedly entrust CRS with the conduct of phase I/II clinical trials."